

DCFWSO 1-A NEWS

November, 2011

HOUSEHOLD HAZARDOUS WASTE DISPOSAL

District 1-A has been reviewing several options for providing a Household Hazardous Waste program for our residents. After an extensive review, the District has chosen to utilize Waste Management for an "At Your Door" collection program to start November 1, 2011.

How it works: The service is available, at no cost to our residents, until October 31, 2012. The At Your Door program provides residents with a front-porch pick-up service to remove difficult and sometimes hazardous and hard to recycle items that almost every household accumulates. These items include pesticides, household chemicals, sharps, electronic waste such as small TV's, batteries, fluorescent lamps, automotive waste products, paints, thinners, and other items. Materials that are not able to be recycled include medicine, explosives, asbestos, smoke detectors, pressurized cylinders including fire extinguishers, tires, commercial chemicals, materials in leaking containers, or larger than 5 gallons in size. Please see our website for a complete list of materials that will and will not be collected. www.dentoncountyfwsd.com.

Residents can call a 1-800 number and request a "Collection Kit" from the At Your Door service and schedule a pick-up appointment. You will receive the "Collection Kit" in the mail, which includes a heavy gauge plastic bag, instruction sheet, labels for unlabeled containers, and a tie for the plastic bag. Once you receive the Collection Kit, you will pack the plastic collection bag according to the instructions. The properly filled collection bag will be picked-up from your front door on your scheduled day. The collection days for Castle Hills will be Monday through Thursday, with no pick-up appointments Friday through Sunday. Residents can use the program as many times as necessary until October 31, 2012.

District 1-A is excited about this new opportunity for our residents to demonstrate environmental responsibility with the proper disposal of household hazardous waste items.

YOU CAN HELP THE DISTRICT (and yourself) SHOP CASTLE HILLS

With the holiday season just around the corner, purchasing your items from a Castle Hills retailer benefits everyone. Through an agreement with the City of Lewisville, retailers in Castle Hills charge the 1.25% Lewisville municipal sales tax rate. Those tax dollars collected by the retailers are used to cover the expense of providing public safety services to the District, reducing the need to cover those expenses through property taxes or utility revenues. Funds in excess of the public safety expense are shared by the City of Lewisville and the Districts offsetting District debt obligations or as a new revenue source.

The District website, www.dentoncountyfwsd.com, provides a list of retailers in the Village Shops and the Lewisville Towne Crossing (Target center) for your convenience. By shopping at our retailers first, you are providing a direct benefit to the community.

WATER CONSERVATION

Water conservation is typically thought of during the hot summer months when the water system is taxed at its highest levels. However, it is just as important to be conservative during the winter months when the need for outdoor water use is at its lowest. During the winter months, overwatering landscaping causes excessive water run-off in the streets and alleys which can cause icy conditions. Check your irrigation system controller and reduce the number of days, reduce the time each zone is running, or turn the system off and manually operate your irrigation system only when needed.

UTILITY BILLING

Over the past several months, District 1-A has implemented several billing features and enhancements designed to make the utility billing process more user friendly. We now offer budget billing, e-billing, and many other payment and notification options for your convenience. For more information on utility bill payment options, please visit our website at www.dentoncountyfwsd.com.

FISCAL YEAR 2010/11 AT-A-GLANCE

	October 1, 2008 to September 31, 2009	October 1, 2009 to September 31, 2010	October 1, 2010 to September 31, 2011
New House Permits	210	294	195
Total Homes	2,087	2,243	2,453
Population	7,305	7,851	8,586
Water Sales	542.5 million gallons	532.7 million gallons	661.3 million gallons
Average Water Use per Connection	20,245 gallons per month	17,415 gallons per month	20,076 gallons per month
Average Water Use per person	204 gallons per day	186 gallons per day	211 gallons per day