DISTRICT NEWS

March 2013

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EMERGENCY NOTIFICATION SYSTEM

After interviewing several notification companies, we have made our selection and will be implementing installation and testing soon. Thank you to everyone that returned the information update form that was sent out last month. If you need another form, you can email us at customerservice@dentoncountyfwsd.com or call the number listed above and we will be happy to send you one.

PUMP STATION RECONSTRUCTION

Reconstruction of the pump station is underway and we hope to have all of the repairs complete and be up and running around mid-May. Everything is going according to schedule and we have not encountered any problems.

DID YOU KNOW?

- Castle Hills currently has 2,822 homes with an estimated population of 9,877. That's an increase of 243 homes as compared to the same month last year.
- Customers purchased 25.59 million gallons of water in February 2013. That's an increase of 1.2 million gallons as compared to the same month last year.

TRAFFIC SAFETY

Please remember that most streets in the Castle Hills community are 25 mph, with the exception of Windhaven. Following the posted traffic signs will not only help your wallet, but will also help keep our community safe.

Regardless of the width of the roadway, most roadways in Castle Hills have only one lane in each direction, unless it is divided by painted lane markings or roadway buttons. Please do not pass other vehicles in these lanes, even if they appear wide enough to do so.

PERMITTING ACTIVITY

Currently the following are projects that are in various stages of planning and submittals:

New Commercial –Platinum Hills Phase II	Windhaven Pkwy
Castle Hills Village	Hwy 121 & Josey Ln
Lewisville Town Crossing-Shell Building A	4740 SH 121
Lewisville Town Crossing-Shell Building F	4850 SH 121
Lewisville Town Crossing-Shell Building J	4750 SH 121
Kiddie Academy	King Arthur

<u>COMMERCIAL PERMITS Issued (February 1st – February 28th):</u>

Company	Location
Mana	

None

RESIDENTIAL PERMITS Issued (February 1st – February 28th):

New Single Family	•	20
Fence/Retaining Wall Permits		15
Pool Permits		7
Misc. Permits*		13

^{*(}includes, but not limited to, remodels, patios, arbors, outdoor living areas, etc.

CONSTRUCTION ACTIVITY

The new traffic light at Josey Lane and Windhaven is complete. This will assist with the traffic flow we anticipate from the new apartments being built on Windhaven. If you would like to see more information regarding this upscale apartment complex, please visit their website at www.platinumcastlehills.com.

We also have another set of apartments that will be going in at Hwy 121 and Old Denton Rd. We will provide more information as development progresses. Both of these apartments are part of our Districts and we welcome the additional activity they will bring to our retailers.

There is a self-storage center going in on the access road of Hwy 121.

In the Lewisville Towne Center, there is a medical center under construction.

The Village Center Phase III is under construction at the Plaza.

Please shop in our Districts first as those sales tax dollars help pay for the public safety that is provided by Police, Fire, and EMS services. The Target shopping center (Lewisville Towne Center) is part of our Districts, as well as all of the Village shops.

WHO DO I CALL?

Have you ever wondered who to call to have a street light repaired, a street sign fixed, report a water leak, or any other "city service" type of question? The District has several avenues to assist our residents in answering these questions and responding to areas of concern. During normal business hours, you can call (972) 899-4000 to speak to one of our staff members. After hours, we have a 24-hour call service (972) 709-2359 that can dispatch our on-call staff to address emergency issues. Our website, www.dentoncountyfwsd.com has a link that allows residents to send an email notification of an area of concern. We are here to help keep this community safe and working to your expectations. Please let us know if we can be of assistance.

WATER CONSERVATION TIPS

As we move into spring and summer, water use begins to climb due to irrigation system use. Over the winter months, many irrigation systems have developed leaks in the main lines or sprinkler heads. All irrigation systems should be checked thoroughly and regularly for leaks, which cause damage to your property and drive-up your water bills. Irrigation system timers should be set so that the water soaks into the soil and does not run-off onto the sidewalks or streets. Check your irrigation system controller and reduce the number of days, reduce the time each zone is running, or turn the system off and manually operate your irrigation system only when needed. All systems should be set to run according to Stage 2 – Mandatory Water Conservation Conditions.

Landscape Irrigation Use with hose-end sprinklers, automatic irrigation systems, or hand-held hoses equipped with an automatic shut-off nozzle is limited to the following Designated Watering Day and Allowed Watering Hour schedules:

- Addresses ending with an Odd-Numbered Address shall be limited to Tuesday and Saturday.
- Addresses ending with an Even-Numbered Address shall be limited to Thursday and Sunday.
- No Outdoor Water Use on Mondays, Wednesdays, and Fridays.
- No outdoor water use between 10:00 a.m. and 6:00 p.m.

Please visit our website at <u>www.dentoncountyfwsd.com</u> for details on our water conservation and drought contingency plans.