

DISTRICT NEWS

June 2013

ERROR IN STAGE 2 NOTIFICATION LETTER

A Stage 2 - Mandatory Water Use Restriction letter was sent to all customers with last month's water bill that contained erroneous information. The yellow door-hanger that was delivered to each customer last month contained the correct information. We apologize for all the confusion this has caused. For complete details on our Water Conservation and Drought Contingency Plans visit our website at www.dentoncountyfwsd.com.

CORRECT STAGE 2 - MANDATORY WATER USE RESTRICTIONS

The following Stage 2 outdoor water use restrictions shall apply to all persons:

- Mandatory address based landscape water schedule:
 - No outdoor water use between 10:00 am and 6:00 pm;
 - Allowed watering hours are 12:00 a.m. (midnight) to 10:00 a.m. and 6:00 p.m. to 11:59 p.m. on a customer's designated watering days;
 - Designated watering day is the specific day or days of the week in which a customer is allowed Outdoor Water Use based on the Odd-Numbered Address or Even-Numbered Address of such customer:
 - Customers with odd-numbered addresses (ending in 1, 3, 5, 7 and 9) may only irrigate on Tuesdays and Saturdays; or
 - Customers with even-numbered addresses (ending in 0, 2, 4, 6, and 8) may only irrigate on Thursdays and Sundays.
 - No outdoor watering on Mondays, Wednesdays, or Fridays;
- Filling, refilling, or adding water to any indoor or outdoor swimming pool, wading pool, or Jacuzzi-type pool is prohibited except on designated watering days, during the allowed watering hours.

WEST NILE VIRUS UPDATES

Employees from the Denton County Health Department's Environmental Health division began trapping and collecting mosquitoes in mid-April. The initial start date of May 1st was pushed up after it was requested that the Department of State Health Services lab start testing earlier. There have been 0 positive mosquito pools from Denton County traps.

If you have a concern regarding standing water on private property, please call Denton County Environmental Health at (940) 349-2920.

If you have a concern regarding standing water on District maintained or public property within the Districts, please contact Jerry Benetato, Billing Coordinator/WNV by phone at (972) 899-4000 or by email at customerservice@dentoncountyfwsd.com

For general West Nile virus questions, please visit the Denton County Health Department's [Get the Facts](#) and [FAQs](#) (links), or call the Denton County West Nile virus Information Line: (940) 349-2907. For general questions about West Nile virus in animals, please contact your veterinarian, or Denton County AgriLife Extension: (940) 349-2880.

WATER MANAGEMENT TIPS

1. Install a faucet aerator in your bathroom and kitchen
2. Turn off the faucet when you brush your teeth
3. Do not use toilets as a trash can

WATER SAVINGS

- 15 - 30 gal/day
- 5 - 10 gal/person/day
- 3 - 7 gallons/flush

COMMUNITY STATISTICS

- Castle Hills currently has 2,837 homes with an estimated population of 9,930. That's an increase of 218 homes as compared to the same month last year.
- Customers purchased 42.98 million gallons of water in April 2013. That's an increase of approximately 1.85 million gallons as compared to the same month last year.

KEEP CASTLE HILLS CLEAN

With the advent of summer, residents begin posting personal notices and signs on street signs, stop signs, trees, speed limit signs, fire hydrants, and the like announcing everything from garage sales to lost pets and missing items. Please keep in mind that it is against District rules to affix any signage to light poles, park signs, or any traffic signs. The materials that are used to affix signs to the poles damage the finishes, create unwanted trash and clutter, and degrade the community visually. Our District staff spends time each month removing the signs which takes them away from their normal duties.

CONSTRUCTION AND PERMITTING ACTIVITY

Please shop in our Districts first as those sales tax dollars help pay for the public safety that is provided by Police, Fire, and EMS services. The Target shopping center (Lewisville Towne Center) is part of our Districts, as well as all of the Village shops.

PROJECTS IN PLAN REVIEW:

- | | |
|---|--------------------|
| • Platinum Hills, Phase II | Windhaven Pkwy |
| • Castle Hills Village | Hwy 121 & Josey Ln |
| • Lewisville Town Crossing-Shell Building F | 4850 SH 121 |
| • Lewisville Town Crossing-Shell Building J | 4750 SH 121 |
| • Bank of American-Remodel | 4700 SH 121 |

COMMERCIAL PERMITS ISSUED (May 1 –May 31st):

- | | |
|----------------------------------|---------------------------|
| • Kiddie Academy-Building Permit | 2520 King Arthur, Ste 300 |
| • Venus Salon & Spa-Addition | 4770 SH 121, Ste 180 |

RESIDENTIAL PERMITS ISSUED (May 1 –May 31st):

- | | |
|--------------------------------|----|
| • New Single Family | 20 |
| • Fence/Retaining Wall Permits | 33 |
| • Pool Permits | 5 |
| • Misc. Permits* | 25 |

*(including, but not limited to remodels, patios, arbors, outdoor living areas, etc.)

GIVE MOSQUITOES THE BOOT!

Some mosquitoes carry West Nile virus; others are just a nuisance! They only need a couple tablespoons of water to breed, and water can collect just about anywhere. Residents should take the proper precautions, to reduce their risk of getting West Nile virus, by remembering the **four (4) D's**:

- Stay indoors at **Dusk** and **Dawn**, when mosquitoes are most active.
- Apply an insect repellent that contains **DEET** (N, N-diethyl-m-toluamide) to clothing and exposed skin when outdoors. The Centers for Disease Control and Prevention (CDC) also recommends Picaridin (KBR 3023).
- **Dress** in pants and long sleeves when outside, but avoid becoming too hot.
- **Drain** standing water around your home to reduce mosquito breeding grounds. Consider the use of BTI briquettes (or mosquito dunks) in water that cannot be drained, such as small ponds and drinking troughs.