

DISTRICT NEWS

August 2013

IMPORTANT REMINDERS

- School is out for the summer and children are taking advantage of the long summer days. Please help keep our community safe by following the posted speed limit, which is 25 mph, with the exception of Windhaven Pkwy.
- Waste Management has changed the trash collection and recycling service days for the residents of Castle Hills. This change went into effect on July 29, 2013. Trash service was changed from Tuesday and Friday to Monday and Thursday and recycling collection was changed from Friday to Thursday.
- Find your Zip plus 4 at: <https://tools.usps.com/go/ZipLookupAction!input.action?mode=0&refresh=true>.
- Stage 2 outdoor water use restrictions are still in effect.
- For assistance:
 - Email customerservice@dentoncountyfwsd.com.
 - Call (972) 899-4000 during regular business hours.
 - In an emergency, after regular business hours, call (972) 709-2359.
- You can pay your District utility bill electronically:
 - Online on our website at www.dentoncountyfwsd.com;
 - Drafts from your checking account;
 - Through your banks "Bill Pay" feature; or
 - Automatic bill pay from your credit card.

YOU ARE YOUR BEST DEFENSE AGAINST WEST NILE VIRUS

Residents should take the proper precautions to reduce their risk of getting West Nile virus by remembering the **four (4) D's**:

- Stay indoors at **Dusk** and **Dawn**, when mosquitoes are most active.
- Apply an insect repellent that contains **DEET** (N, N-diethyl-m-toluamide) to clothing and exposed skin when outdoors. The Centers for Disease Control and Prevention (CDC) also recommends Picaridin (KBR 3023).
- **Dress** in pants and long sleeves when outside, but avoid becoming too hot.
- **Drain** standing water around your home to reduce mosquito breeding grounds. Consider the use of BTI briquettes (or mosquito dunks) in water that cannot be drained, such as small ponds and drinking troughs.

DCFWS D 1-D DIRECTOR POSITION OPEN

Denton County Fresh Water Supply District 1-D has a vacancy on the Board of Directors. To be qualified for election or appointment as a Director of the Board, a person must be a resident of the state of Texas, own land subject to taxation in the District, and be at least 18 years of age. Qualified candidates are encouraged to submit their resume by email to: kclark@dentoncountyfwsd.com, by mail, or by fax to the attention of Kristina Clark at the address and/or fax number listed above. The selected candidate should plan to attend Board meetings on a regular basis and participate in special events and/or ad-hoc sub-committees, as necessary.

COMMUNITY STATISTICS

- Customers purchased 55.54 million gallons of water in June 2013. That's a decrease of approximately 8.4 million gallons, as compared to the same month last year.
- Castle Hills currently has 2,917 homes with an estimated population of 10,209. That's an increase of 262 homes as compared to the same month last year.

COMMONLY ASKED QUESTIONS

- Why doesn't the golf course have to comply with the Stage 2 water restrictions?
 - The golf course's irrigation system utilizes non-potable water, which is not drinking water, and does not have a negative impact on the "household" water system.
 - Daily irrigation by the golf course has no impact on the availability of water for potable and/or emergency use.
- Why do we lose water pressure?
 - Fluctuations in water pressure can occur when:
 - residents use water at the same times of day, such as before and after work or school;
 - many residents are filling indoor or outdoor swimming pools, wading pools, etc.; and/or
 - a resident has a water leak of a faulty pressure valve.

CONSTRUCTION AND PERMITTING ACTIVITY

When you shop, please choose a Castle Hills retailer first. The Target shopping center (Lewisville Towne Center) and the Village shops are all part of Castle Hills and through an agreement with the City of Lewisville, retailers in Castle Hills charge a 1% Lewisville municipal sales tax rate, reducing the need to cover those expenses through property taxes or utility revenues. Those tax dollars are then used to cover the public safety services to the Districts.

PROJECTS IN PLAN REVIEW:

Platinum Hills Phase II	Windhaven Pkwy
Castle Hills Village	Hwy 121 & Josey Ln
Lewisville Town Crossing-Shell Building F	4850 SH 121
Lewisville Town Crossing-Shell Building J	4750 SH 121
Bank of American-Remodel	4700 SH 121

COMMERCIAL PERMITS ISSUED (July 1 – July 31):

Ballou Orthodontics	2520 King Arthur, Ste 105
North Texas Dance Academy	2520 King Arthur, Ste 175
Hills Brothers Cleaner	2520 King Arthur, Ste 179

RESIDENTIAL PERMITS ISSUED (July 1 – July 31):

New Single Family	9
Fence/Retaining Wall Permits	24
Pool Permits	5
Misc. Permits*	13

*(including, but not limited to, remodels, patios, arbors, outdoor living areas, etc.)