

DISTRICT NEWS

September 2013

CONGRATULATIONS!

There was an excellent outcome from the yard sale held by four Castle Hill's teens in support of the American Cancer Society research division. See the full story (originally published Friday, August 23, 2013) here: http://www.scntx.com/articles/2013/08/23/lewisville_leader/news/8490.txt

IMPORTANT REMINDERS

- It's back-to-school season and, while children are starting a new school year with new teachers and classmates, we'd like to remind residents that school zones are now in effect. Please use caution and follow the posted speed limits.
- Waste Management has changed the trash collection and recycling service days for the residents of Castle Hills. This change went into effect on July 29, 2013. Trash service was changed from Tuesday and Friday to Monday and Thursday and recycling collection was changed from Friday to Thursday.
- Find your Zip plus 4 at: <https://tools.usps.com/go/ZipLookupAction!input.action?mode=0&refresh=true>.
- You can pay your District utility bill electronically:
 - Online on our website at www.dentoncountyfwsd.com;
 - Drafted from your checking account;
 - Through your banks "Bill Pay" feature; or
 - Automatic bill pay from your credit card.

YOU ARE YOUR BEST DEFENSE AGAINST WEST NILE VIRUS

Residents should take the proper precautions to reduce their risk of getting West Nile virus by remembering the **four (4) D's**:

- Stay indoors at **Dusk** and **Dawn**, when mosquitoes are most active.
- Apply an insect repellent that contains **DEET** (N, N-diethyl-m-toluamide) to clothing and exposed skin when outdoors. The Centers for Disease Control and Prevention (CDC) also recommends Picaridin (KBR 3023).
- **Dress** in pants and long sleeves when outside, but avoid becoming too hot.
- **Drain** standing water around your home to reduce mosquito breeding grounds. Consider the use of BTI briquettes (or mosquito dunks) in water that cannot be drained, such as small ponds and drinking troughs.

COMMONLY ASKED QUESTIONS

Have you ever wondered how to have a street light repaired, a street sign fixed, how to report a water leak, or any other type of "city service" type question? The District has several avenues to assist our residents to answer these questions, and respond to areas of concern. During normal business hours you can call (972) 899-4000 to speak to one of our staff members. After hours we have a 24-hour call service, (972) 709-2359, that can dispatch our on-call staff to address emergency issues. Our website, www.dentoncountyfwsd.com, has a link that allows residents to send a notification of an area of concern. We are here to help keep this community safe and working to your expectations. Please let us know if we can be of assistance.

COMMUNITY STATISTICS

- Customers purchased 72.57 million gallons of water in July 2013. That's a decrease of approximately 7.8 million gallons, as compared to the same month last year.
- Castle Hills currently has 2,931 homes with an estimated population of 10,259. That's an increase of 280 homes as compared to the same month last year.

COMMON BANK “BILL PAY” PROBLEMS

19% of the residential customers pay their utility bill through their own banks “Bill Pay” feature. Customers should keep in mind that it generally takes up-to two days from the date your bank processes the payment for the District to receive the funds. Utility bills are due no later than the 25th of each month, unless the 25th falls on a weekend or holiday, which pushes the date due to the next business day. Please allow an appropriate amount of time for the District to receive your payment so that no late charges are assessed on your account. The District also has an Auto Draft feature to prevent late charges from occurring. For more information on utility bill payment options, please visit our website at www.dentoncountyfwsd.com.

DCFWS D 1-D DIRECTOR POSITION OPEN

Denton County Fresh Water Supply District 1-D has a vacancy on the Board of Directors. To be qualified for election or appointment as a Director of the Board, a person must be a resident of the state of Texas, own land subject to taxation in the District, and be at least 18 years of age. Qualified candidates are encouraged to submit their resume by email to: kclark@dentoncountyfwsd.com, by mail, or by fax to the attention of Kristina Clark at the address and/or fax number listed above. The selected candidate should plan to attend Board meetings on a regular basis and participate in special events and/or ad-hoc sub-committees, as necessary.

CONSTRUCTION AND PERMITTING ACTIVITY

When you shop, please choose a Castle Hills retailer first. The Target shopping center (Lewisville Towne Center) and the Village shops are all part of Castle Hills and through an agreement with the City of Lewisville, retailers in Castle Hills charge a 1% Lewisville municipal sales tax rate, reducing the need to cover those expenses through property taxes or utility revenues. Those tax dollars are then used to cover the public safety services to the Districts.

PROJECTS IN PLAN REVIEW:

New Commercial – Platinum Hills Phase II	Windhaven Pkwy
Castle Hills Village	Hwy 121 & Josey Ln
Lewisville Town Crossing-Shell Building F	4850 SH 121
Lewisville Town Crossing-Shell Building J	4750 SH 121
Tract E2 South – Multi-Family-Preliminary Plat	Windhaven & Castle Hills Dr
Residential Tract F-Preliminary Plat	121 & Paige Rd
Commercial Tract F	121 & Paige Rd
Castle Hills Residential-Phase 7A	Merlin & Cheyenne
Commercial Tract A - Race-Trac	Hwy 121 & FM 544

COMMERCIAL PERMITS ISSUED (August 1 –August 31):

Bank of America-Remodel	4700 SH 121
Kiddie Academy Sign and Sun Shade	2510 King Arthur

RESIDENTIAL PERMITS ISSUED (August 1 –August 31):

New Single Family	17
Fence/Retaining Wall Permits	28
Pool Permits	2
Misc. Permits*	15

*(including, but not limited to, remodels, patios, arbors, outdoor living areas, etc.)