

DISTRICT NEWS

October 2013

PROPERTY TAX RATES

During the month of September, each District Board held a public hearing and took action on adopting their tax rate for the fiscal year starting October 1, 2013. Property taxes in District's 1-C through 1-G remained the same, while District 1-H implemented a \$1/\$100 property tax rate.

UTILITY RATES

Also, at the September Board meetings, District 1-A suggested that changes and additions be made to each District's Rate Order for fiscal year 2013/14 and presented those changes to the Boards for consideration. Although no changes were recommended to the water and sewer rates, there were a few changes and additions, which include, but are not limited to, the following:

- Wording was changed from "Minimum Monthly Bill" to "Monthly Base Rate";
- Proof of ownership was changed to include proof of "rental/lease agreement"; and
- Applications made by the record owner of the property was changed to include "or lessee of the property".

DID YOU KNOW...

A TINY LEAK CAN WASTE GALLONS OF WATER?

WATER LOSS AT 40 LBS OF PRESSURE (Castle Hill's pressure ranges from 60 lbs to 90 lbs)

<u>LEAK / HOLE SIZE</u>	<u>GALLONS WASTED EVERY 24 HOURS</u>
1/32" (1 mm)	180 GALLONS
1/16" (2mm)	690 GALLONS
1/8" (4mm)	2,760 GALLONS
1/4" (6.5 mm)	11,030 GALLONS

THIS IS HOW MUCH WATER IT TAKES:

TOILET FLUSH	5 TO 7 GALLONS
SHOWER	25 TO 50 GALLONS
HAND WASHING	2 GALLONS (WITH RUNNING TAP)
TOOTH BRUSHING	2 GALLONS (WITH RUNNING TAP)
OUTDOOR WATERING	5 TO 10 GALLONS (PER MINUTE)
AUTOMATIC DISHWASHER	10 GALLONS
DISHWASHING BY HAND	20 GALLONS
STANDARD TUB BATH	36 GALLONS

COMMONLY ASKED QUESTIONS

Have you ever wondered how to have a street light repaired, a street sign fixed, how to report a water leak, or any other type of "city service" type question? The District has several avenues to assist our residents to answer these questions, and respond to areas of concern. During normal business hours you can call (972) 899-4000 to speak to one of our staff members. After hours we have a 24-hour call service, (972) 709-2359, that can dispatch our on-call staff to address emergency issues. Our website, www.dentoncountyfwsd.com, has a link that allows residents to send a notification of an area of concern. We are here to help keep this community safe and working to your expectations. Please let us know if we can be of assistance.

WATCH FOR THE KIDS

The areas around Castle Hills Elementary, Independence Elementary, and Killian Middle School are very busy in the morning and afternoon, which requires special attention. If you have children walking to and from school, please remind them to use marked cross-walks, look both ways before crossing a street, and to use the sidewalks. Please also pay close attention to traffic signage, speed limits, cross walks, and other drivers in these areas.

HOUSEHOLD HAZARDOUS WASTE

The Upper Trinity Regional Water District (“UTRWD”) offers residents of Castle Hills, the ability to responsibly dispose of Household Hazardous Waste (“HHW”). For more information about the program, call UTRWD at (972) 219-1228 and ask for the HHW Coordinator.

- How does it work? A “Fort Worth Voucher” may be purchased by an individual, directly from UTRWD at 900 N. Kealy in Lewisville, which allows a resident to deliver their HHW directly to the Environmental Collection Center at 6400 Bridge Street in Fort Worth. The voucher entitles one household to deliver that household's HHW (not a collection from neighbors) to the appropriate location.
- How much do the vouchers cost? Rates for the voucher program vary each fiscal year.
- Just present the purchased voucher to the attending staff. That's it!!

COMMUNITY STATISTICS

- Customers purchased 95.08 million gallons of water in August 2013. That’s an increase of approximately 12.49 million gallons, as compared to the same month last year.
- Castle Hills currently has 2,950 homes with an estimated population of 10,325. That’s an increase of 253 homes as compared to the same month last year.

CONSTRUCTION AND PERMITTING ACTIVITY

PROJECTS IN PLAN REVIEW:

New Commercial - Platinum Hills Phase II	Windhaven Pkwy
Castle Hills Village Shops - Phase 1	Hwy 121 & Josey Ln
Lewisville Town Crossing - Shell Building F	4850 SH 121
Lewisville Town Crossing - Shell Building J	4750 SH 121
Tract E2 South - Preliminary Plat	Windhaven Pkwy & Castle Hills Dr
Residential Tract F - Preliminary Plat	Windhaven Pkwy
Commercial Tract F	121 & Paige Rd
Castle Hills Residential-Phase 7A	Merlin & District Pkwy
Commercial Tract A-RaceTrac	SH 121 & 544

COMMERCIAL PERMITS ISSUED (September 1 - September 30):

Jersey Mikes Subs	4770 SH 121, Ste 115
Yoga Sign	2560 King Arthur, Ste 120
Kiddie Academy Irrigation	2510 King Arthur

RESIDENTIAL PERMITS ISSUED (September 1 – September 30):

New Single Family	10
Fence/Retaining Wall*	20
Pools	2
Misc. Permits	10

(*includes, but is not limited to, remodels, patios, arbors, outdoor living areas)