

Monthly Statement Via Email Request

PLEASE PRINT CLEARLY

Return to us at our address listed above or by email to customerservice@dentoncountyfwsd.com. Once the information is received we will complete the request and you will receive your next monthly water bill via email. Please be sure to add us to your contacts and/or safe sender list so that your monthly bill is not routed to your junk mail folder. Denton County Fresh Water Supply District 1-A will not be responsible for lost or misdirected email statements.

Name on Water Account: _____

Water Account Number: _____

Home Number: _____ Cell Number: _____ Work Number: _____

Email Address: _____

Water Service Address: _____

City, State, Zip: _____

Billing Address: _____

City, State, Zip: _____

(*If different than Water Service Address)

Any information contained in the monthly email statement is meant solely for the intended recipient. No liability or responsibility is accepted if information or data is, for whatever reason corrupted or does not reach its intended recipient. No warranty is given that this email is free of viruses.

Denton County Fresh Water Supply District 1-A is a government operated utility; therefore, your water bill account information is considered public record under the Texas Public Information Act. However, a state law allows residential water customers to request that personal information and any information relating to water usage, billing amounts, and payment records be kept confidential. Personal information includes your address, telephone number, social security number, and email address.

The Utility Billing Department will not release confidential information for this customer except to:

- 1) Government officials,
- 2) Consumer reporting agencies
- 3) Contractors or subcontractors who need the information to do their jobs,
- 4) Utility representatives, or
- 5) Individuals for whom the customer has waived confidentiality in writing. Persons in this category will be required to show identification before information will be released.

I, the undersigned, have read and understand fully that by checking this box and signing this form that my personal usage, billing, and or payment information will not be released without my signed request as the primary account holder. I have read and understand the exceptions to this request regarding state and federal officials, consumer reporting agencies, etc. as listed above.

Signature

Date