

## DISTRICT NEWS

**June, 2011**

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### LANDSCAPE IRRIGATION SCHEDULE

Summer heat has arrived, which also which drives heavy outdoor landscape irrigation. All systems should be checked thoroughly and regularly for leaks which cause damage to your property and drive-up your water bills. Irrigation systems should be set so that the water soaks into the soil and does not run-off onto the sidewalks or streets. All systems should be set to run according to Stage 1 – Voluntary Water Conservation Conditions as follows:

- **No outdoor water use between 10:00 a.m. and 7:00 p.m. except for hand-held hoses, with an automatic shut-off nozzle;**
- **Customers with odd-numbered addresses (1, 3, 5, 7, 9) are to irrigate on Tuesdays, Thursdays, and Saturdays;**
- **Customers with even-numbered addresses (0, 2, 4, 6, 8) are to irrigate on Mondays, Wednesdays, and Fridays;**
- **No outdoor watering on Sundays.**

Check your irrigation system controller and reduce the number of days, reduce the time each zone is running or turn the system off and manually operate your irrigation system only when needed. Please visit our website, [www.dentoncountyfwsd.com](http://www.dentoncountyfwsd.com), for details on our water conservation and drought contingency plans.

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### COMMON BANK “BILL PAY” PROBLEMS

19% of the residential customers pay their utility bill through their own banks “Bill Pay” feature. Customers should keep in mind that it generally takes up-to two days from the date your bank processes the payment for the District to receive the funds. Utility bills are due no later than the 25<sup>th</sup> of each month, unless the 25<sup>th</sup> falls on a weekend or holiday, which pushes the due date back to the next business day. Please allow an appropriate amount of time for the District to receive your payment so that no Late Charges are assessed on your account. The District also has an Auto Draft feature to prevent Late Charges. For more information on utility bill payment options, please visit our website at [www.dentoncountyfwsd.com](http://www.dentoncountyfwsd.com).

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### DID YOU KNOW?

- You can pay your District utility bill either on-line through our website at [www.dentoncountyfwsd.com](http://www.dentoncountyfwsd.com) or by setting up a monthly automatic bill pay through our office staff.
- There were 27 home permits issued in April.
- Customers purchased 44.93 million gallons of water in April, 2011 an increase of 8.91 million gallons from April, 2010. That represents an average increase of 2,247 gallons per connection for April of this year compared to last year.
- Castle Hills currently has 2,378 homes with an estimated population of 8,323.
- If you need after hour assistance from the District, you can call (972) 709-2359 for our on-call service.
- Most roadways in Castle Hills have only one lane in each direction, unless divided by painted lane markings or roadway buttons.