

DISTRICT NEWS

May, 2012

Administration

Welcome!

I'm pleased to announce that effective April 17, 2012, Liz Standerfer has accepted the position of General Manager for Denton County Fresh Water Supply District 1-A. Liz has been a valued part of our leadership team for the past three years. She wears many hats, including serving as the Director of Finance and more recently as the Director of Administration as well. In addition, her work in the Finance Department has been successful in identifying ways to improve processes and streamline efficiencies.

Liz is very knowledgeable about Denton County Fresh Water Supply District 1-A business and has also had experience with Human Resource management during her career, prior to joining Denton County Fresh Water Supply District 1-A. In order to create additional capacity for the accounting area, Liz will be expanding the Finance team by hiring a new Finance Manager.

Liz will report to the Denton County Fresh Water Supply District 1-A Board of Directors. If you have questions, feel free to contact Liz at 972-899-9746 or via email at lstanderfer@dentoncountyfwsd.com. Liz's strong core values and leadership skills will definitely ensure success in her new position. Please join me in congratulating Liz and welcoming her to her new position.

Construction Activity

Coming Soon! You Can Help the District (and yourself) by Shopping Castle Hills First

Commercial Permits Issued (as of March 31, 2012):

<u>Permit Type</u>	<u>Company</u>	<u>Location</u>
Interior Finish Out	Venus Salon and Spa	Lewisville Towne Crossing
Interior Finish Out	Keller Williams	Lewisville Towne Crossing
Interior Finish Out	American Legend	The Village Shops

Commercial Projects in Plan Review:

<u>Permit Type</u>	<u>Company</u>	<u>Location</u>
Interior Finish Out	Dairy Queen	Lewisville Towne Crossing
Interior Finish Out	Del Taco	Lewisville Towne Crossing
Interior Finish Out	Schlotzsky's Sandwich Shop	Lewisville Towne Crossing
Interior Finish Out	The Lewisville Medical Emergency Center	Lewisville Towne Crossing
New Commercial	The Village Shops Phase III	The Village Shops
New Commercial	Platinum Hills Phase II	Windhaven Parkway
New Commercial	Assured Self Storage Facility	Highway 121 and Essex Blvd
New Commercial	Multi- Family Project	Highway 121 and Old Denton Rd

Residential Permits Issued (as of March 31, 2012):

<u>Permit Type</u>	<u>Quantity</u>
Pool Permits	1
Misc. Permits (includes remodels, patios, arbors, outdoor living areas, etc)	8
Fence/Retaining Wall Permits	12
Single Family Residences	21

Public Works

May 20-26 is National Public Works Week! We'd like to thank our Public Works Dept for always doing a great job keeping our Castle Hills community safe and beautiful.

This month in Public Works we are focusing on water conservation:

Stage 2 Water Management was initiated in response to extreme heat and drought conditions. Stage 2 Water Management will remain in effect until further notice. All water customers must adhere to Stage 2

Requirements:

- No outdoor water use between 10:00 a.m. and 6:00 p.m.;
- Customers with odd-numbered addresses (1, 3, 5, 7, 9) are to irrigate on Tuesdays and Saturdays;
- Customers with even-numbered addresses (0, 2, 4, 6, 8) are to irrigate on Thursdays, and Sundays;
- No outdoor watering on Mondays, Wednesdays or Fridays.

Water Management Tips

	Water Savings	Cost
• Install a faucet aerator on your kitchen sink	10 - 20 gal/day	\$ 5.50
• Cook Smart. Peel and clean vegetables in a bowl of water instead of under running water		N/A
• Install a faucet aerator on your bathroom sink	5 - 10 gal/person/day	\$ 3.60
• Turn off the faucet when you brush your teeth	5 - 10 gal/person/day	\$ 0.00
• Do not use toilets as a trash can	3 - 7 gallons/flush	\$ 0.00

Look for Leaks

- Read your water meter before and after a two-hour period, when no water is used. If it doesn't read exactly the same, you have a leak. N/A
- Add 12 drops of food coloring to your toilet tank and wait an hour. Look to see if any color seeped through the tank, a fitting, or into the toilet bowl. If so, you may have a leak
- Use a grease pencil to mark the water level of your pool at the skimmer. Check the mark 24 hours later to see if you have a leak. N/A

Maintain your Irrigation System

Check your irrigation system controller and reduce the number of days, reduce the time each zone is running or turn the system off and manually operate your irrigation system only when needed. Please visit our website, www.dentoncountyfwsd.com, for details on our water conservation and drought contingency plans.

Utility Billing

District 1-A has implemented a Residential Disabled Carry-out Service designed to assist temporarily or permanently disabled persons in taking their trash and/or recycling to the curb or alley for collection. For more information and an application, please visit our website at www.dentoncountyfwsd.com.

Denton County Fresh Water Supply District 1-A's solid waste franchise agreement permits "carry-out" service, at the normal residential rate, for residents who are temporarily or permanently disabled and unable to take their trash and/or recycling to the curb or alley for collection. In order to be eligible for this service, the following criteria must be met:

1. No one else living in the household or employed by the resident is capable of carrying the trash and/or recycling to the curb or alley;
2. A physician must certify that the resident's disability is of a nature that it prevents the resident from carrying the trash and/or recycling to the curb or alley; and
3. Unless the disability is of a permanent nature, applications for carry-out service must be resubmitted annually from the date of the original application until the disability no longer exists. Failure to do so will result in discontinuance of residential disabled carry-out service.