

---

## DISTRICT NEWS

---

February 2013

### NEW EMERGENCY NOTIFICATION SYSTEM

We are purchasing a new emergency notification system to communicate more efficiently with our residents. Please complete the enclosed information update form and return it to our office as soon as possible by one of the following methods:

- Scan and email the form back to us at [customerservice@dentoncountyfwsd.com](mailto:customerservice@dentoncountyfwsd.com);
- Fax it back to 972-899-9336;
- Place it in our drop box in the parking lot of the Village Shops; or
- Mail it back to the address above.

Thank you in advance for updating your contact information. This information will be not be sold or used for any other purposes than notifications from the water District.

---

### DID YOU KNOW?

---

- Customers purchased 24.47 million gallons of water in January 2013. That's an increase of 0.5 million gallons compared to same month last year.
- Castle Hills currently has 2,820 homes with an estimated population of 9,870.

---

### WHO DO I CALL?

---

Have you ever wondered how to have a street light repaired, a street sign fixed, how to report a water leak, or any other type of "city service" type question? The District has several avenues to assist our residents to answer these questions and respond to areas of concern. During normal business hours you can call (972) 899-4000 to speak to one of our staff members. After hours we have a 24-hour call service, (972) 709-2359, that can dispatch our on-call staff to address emergency issues. Our website, [www.dentoncountyfwsd.com](http://www.dentoncountyfwsd.com) has a link that allows residents to send a notification of an area of concern. We are here to help keep this community safe and working to your expectations. Please let us know if we can be of assistance.

---

### PERMITTING ACTIVITY

---

Currently the following are projects that are in various stages of planning and submittals:

New Commercial – Trinsic Multi- family	Hwy. 121 & Old Denton Rd.
New Commercial – Platinum Hills Phase II	Windhaven Parkway
Lakes at Castle Hills Golf Villas	Lady of the Lake
Lakes at Castle Hills Clubhouse	Lady of the Lake
Castle Hills Golf Course	Lady of the Lake
Castle Hills Village Shopping Center	Hwy 121 & Josey

#### COMMERCIAL PERMITS Issued (January 1 – January 31st):

<u>Company</u>	<u>Location</u>
I Like Big Bundts-Sign	2540 King Arthur Blvd, Suite 111

#### RESIDENTIAL PERMITS Issued (January 1 – January 31st):

New Single Family	9
Fence/Retaining Wall Permits	17
Pool Permits	3
Misc. Permits*	11

\*(includes, but not limited to, remodels, patios, arbors, outdoor living areas, etc.)

## **CONSTRUCTION ACTIVITY**

---

There is a new traffic light being constructed at Josey Lane and Windhaven. It should be complete by mid January. This should assist with the traffic flow we anticipate from the new apartments being built on Windhaven. If you would like to see more info regarding this upscale apartment complex, please visit their website at [www.platinumcastlehills.com](http://www.platinumcastlehills.com).

We also have another set of apartments that will be going in at Hwy 121 and Old Denton Rd. We will provide more info as development progresses. Both of these apartments are part of our Districts and we welcome the additional activity they will bring to our retailers.

There is a self-storage center going in on the access road of Hwy 121.

In the Lewisville Towne Center, there is a medical center under construction.

The Village Center Phase III is under construction at the Plaza.

Please shop in our Districts first as those sales tax dollars help pay for the public safety that is provided by Police/Fire/EMS services. The Target shopping center (Lewisville Towne Center) is part of our Districts, as well as all of the Village shops.

## **TRAFFIC SAFETY**

---

Please remember that most streets in the Castle Hills community are 25 mph, with the exception of Windhaven. Following the posted traffic signs will not only help your wallet, but will also help keep our community safe.

Most roadways in Castle Hills have only one lane in each direction, unless divided by painted lane markings or roadway buttons, regardless of the width of the roadway. Please do not pass other vehicles in these lanes, even if they appear wide enough to do so.

## **WATER CONSERVATION TIPS**

---

### **Indoors:**

- Water leaks inside and outdoors should be fixed. Put food coloring in your toilet, if it seeps into the toilet bowl without flushing, you have a leak. An inexpensive seal can save over 1,000 gallons per month.
- Install water efficient appliances for optimum water savings.
- Wash only full loads of dishes and clothes
- Letting water run while shaving or brushing your teeth can add up to hundreds of gallons per month that could be saved by just turning the water off.
- Left over water can be reused on house plants, instead of throwing it down the sink.
- Efficient shower heads and toilets can save over 750 gallons per month.

### **Outdoors:**

- Water early in the morning or after sunset to minimize evaporation. (Stage 2 Water Restrictions)
- Avoid overfilling swimming pools.
- Treat the soil with mulch or compost.
- Employ a pool cover to reduce evaporation.
- Rely on plantings of native and adapted vegetation.
- Stop cutting grass too short. Keep grass 2-3 inches tall to shade root systems.
- End over fertilizing that causes polluted runoff and additional water needs.