

Figure: 30 TAC §290.47(c)(3)

Boil Water Notice Rescinded
2/22/2021

The City of Lewisville and Denton County FWSD 1-A is ending a boil-water notice issued last Thursday, Feb. 18, for the east end of the city in the 75056 ZIP code. The boil-water notice ends as of noon Monday, Feb. 22.

On 2/18/2021, the Texas Commission on Environmental Quality required the City of Lewisville and Denton County FWSD 1-A public water system, PWS ID 0610004/0610264, to issue a boil-water notice to inform customers, individuals, or employees that due to conditions which occurred recently in the public water system, the water from this public water system was required to be boiled prior to use for drinking water or human consumption purposes.

The notice was issued due to a sudden loss in water pressure below acceptable levels [20 pounds per square inch (psi)] at locations within one service area of the water distribution system.

The public water system has taken the necessary corrective actions to restore the quality of the water distributed by this public water system used for drinking water or human consumption purposes and has provided TCEQ with laboratory test results that indicate that the water no longer requires boiling prior to use as of 2/22/2021.

Pressure has been restored. Water samples collected and sent to the lab on Sunday were shown to meet or exceed minimum standards in results received Monday morning.

As a precaution, customers in the boil-water area should flush household pipes, ice makers, water fountains, etc. prior to using for drinking or cooking. Flushing simply means letting the water run to ensure that no potentially contaminated water remains in your pipes. Follow the following guidelines for flushing:

- Run all cold-water faucets in your home for one minute
- To flush automatic ice makers, make three batches of ice and discard
- Run water softeners through a regeneration cycle

Food establishments should flush and prepare all equipment connected to water lines in accordance with manufacturer recommendations.

If you have questions concerning this matter, please visit cityoflewisville.com or contact the Lewisville Department of Public Services at 972.219.3510 or Denton County FWSD 1-A at 972-899-4000.